Company Policy

Our company, which specializes in providing time-critical transport services and is certified in accordance with ISO 9001 and ISO 14001, is committed to delivering services of a high quality standard while minimizing environmental impacts and ensuring information security.
Our integrated management system forms the basis of our activities and is built on the following pillars:

Customer Satisfaction: Meeting customer requirements and continuously improving our services are our top priorities. We strive to exceed our customers' expectations and build long-term partnerships. Through efficient processes and a customer-oriented approach, we ensure that we provide high-quality transport services on time and reliably.

Compliance with Regulations and Standards: We are committed to complying with all legal and regulatory requirements relevant to our company. By maintaining and continually developing our integrated management system in accordance with standards such as ISO 9001 and ISO 14001, we are committed to transparency and maintaining a high level of quality across all business processes.

Quality and Continuous Improvement: We are committed to ensuring the implementation and maintenance of an effective quality management system in accordance with the requirements of ISO 9001. Through regular reviews of our processes, gathering feedback from customers and employees, and identifying opportunities for improvement, we strive for continuous development and excellence in our services. We actively promote adherence to best practices and the continuous monitoring and evaluation of our performance to ensure that we meet the highest standards.

Environmental Sustainability: As a responsible company, we are committed to protecting the environment and using resources sustainably. We strive to minimize the environmental impacts of our activities, reduce harmful emissions, and ensure the efficient and economical use of raw materials and energy. By complying with the requirements of DIN EN ISO 14001 and continuously improving our environmental performance, we contribute to sustainability and environmental protection.

Information Security and Data Protection: A high level of information security and data protection is a central concern and an important quality characteristic of our company. We are committed to protecting the confidentiality, availability, and integrity of our IT systems, data, and communication channels against potential attacks. In doing so, we protect both our own company and the interests of our business partners.
Our objectives are to prevent material damage with significant financial consequences, loss of reputation and damage to our corporate image, to safeguard personal rights and business

secrets, and to promote a high level of awareness of information security and data protection among our employees.

Employee Involvement: Our employees are the key to the success of our integrated management system. We promote the active participation, commitment, and continuous development of our employees. Through open communication, teamwork, and targeted training, we ensure that all employees possess the necessary knowledge and awareness of quality, environmental sustainability, and information security.

Please note: Your contributions and ideas are essential to the continuous improvement of our integrated management system.

This company policy for the integrated management system is regularly reviewed and updated to ensure that it remains relevant and effective. We ensure that all employees support the objectives of the integrated management system and actively contribute to their implementation.

Our commitment to quality, customer satisfaction, information security and data protection, as well as environmental responsibility, is an integral part of our business strategy. Compliance with all applicable legal requirements is a matter of course for us.

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Management